

## Consultation on Public Spaces Protection Order Punt and Tour Touting

Welcome to the Consultation on Public Spaces Protection Order Punt and Tour Touting

**Thank you for participating in the consultation. Your feedback is important.**

**The consultation will run from 20 January 2016 5.00 pm to 17 February 2016 at 5.00 pm.**

**If you have any questions about this consultation, contact**

**Safer Communities Section, Email: [PSPOconsultation@cambridge.gov.uk](mailto:PSPOconsultation@cambridge.gov.uk)**

**Safer Communities Section, Cambridge City Council, P.O Box 700, Cambridge, CB1 0JH**

**Telephone: 01223 - 457042**

## Consultation on Public Spaces Protection Order Punt and Tour Touting

Introduction and Background

Cambridge City Council is consulting on introducing a [Public Spaces Protection Order \(PSPO\)](#) to tackle touting and prohibit advertising or soliciting custom for a punt tour, walking tour, hire or use of punts, boats, or similar craft in the red shaded areas shown on [the Map](#).

The order provides exceptions to the prohibition provided that certain conditions are met and these exceptions are detailed on the order.

Punt and tour touting in the city has been the focus of complaints for many years. The complaints relate to the number of touts gathering in certain areas of the city and the behaviour of the touts. A summary of the evidence and a community impact statement from the Police Sergeant for the area is available below.

[Table of summary of evidence](#)

[Community Impact Statement from the Police](#)

Over recent years the Council and the Cam Conservators have taken a number of steps to deal with the problems caused by touts. Despite these measures, public concern about the activities and prevalence of touts in the city continues. A detailed background of the measures taken to address the issues are available in the Strategy and Resource Committee report below.

[Strategy and Resource Committee paper - Public Spaces Protection Order –Punt and Tour Touting](#)

Following consideration of the report at Strategy and Resources Scrutiny Committee on 18 January 2015, the Executive Councillor approved in principle the proposal for the Public Spaces Protection Order and authorised further consultation as required by the Anti-social, Crime and Policing Act 2014.

Public Spaces Protection Orders were introduced in October 2014 by the Anti-social Behaviour, Crime and Policing Act 2014 and are designed to deal with a particular nuisance or problem in a public space that is detrimental to the local community's quality of life, by imposing conditions on the use of the public space. They are designed to ensure the law abiding majority can use and enjoy public spaces, safe from anti-social behaviour. A copy of the Home Office guidelines on the Act is available below.

[Home Office Guidance - Anti-social Behaviour, Crime and Policing Act 2014](#)

The proposed Order would prohibit advertising or soliciting custom for a punt tour, walking tour, hire or use of punts, boats, or similar craft within the Public Spaces.

To help us decide whether to have a Public Spaces Protection Order, we are consulting to provide you with the opportunity to tell us what you think of the proposal. You can also write to us, or complete a paper copy of the consultation and send it to:

Safer Communities Section, Cambridge City Council, P.O Box 700, Cambridge, CB1 0JH

All consultation responses will be analysed and will be used to inform the Council's decision about whether to make a Public Spaces Protection Order.

The outcome of the consultation will be reported to the Executive Councillor at the Strategy and Resources Committee meeting on 21 March 2016.

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#### Additional Information

A summary of the responses to this consultation will be published and placed on the Council's website at [www.cambridge.gov.uk](http://www.cambridge.gov.uk).

The summary may include a list of names of businesses and organisations that responded but not personal names, addresses or other contact details. Information provided in response to this consultation, including personal information, may be subject to publication or release to other parties or to disclosure in accordance with the access information regimes, for example Freedom of Information Act 2000 (FOIA) the Environmental Information Regulations 2004 (EIR) and the Data Protection Act 1998.

If you want information, including personal data, that you provide to be treated as confidential, please say so clearly in the text box provided below when you send your response to the consultation and explain why you need to keep these details confidential. If we receive a request for disclosure under the FOIA or EIR, we will take account of your explanation, but we cannot provide an assurance that confidentiality can be maintained in all circumstances. An automatic confidentiality disclaimer by your IT system will not, of itself, be regarded as a confidentiality request

Accessing Cambridge City Council information and services

This consultation is also available in Audio, Braille, Large Print or other formats. If you would like a copy in a different format, in another language or require a BSL interpreter please see contact details below.

Comments or complaints about the consultation process can also be sent to the contact details below.

Safer Communities Section, Email: [PSPOconsultation@cambridge.gov.uk](mailto:PSPOconsultation@cambridge.gov.uk)

Postal address: Safer Communities Section, Cambridge City Council, P.O Box 700, Cambridge, CB1 0JH

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### Survey Questionnaire

1. What is your view of touting for walking tours or hire of punt, boats or similar craft hire?

2. Do you support the use of a Public Spaces Protection Order to prohibit anyone from advertising or soliciting custom for a punt tour, walking tour, hire or use of punts boats, or similar craft within the shaded area of Cambridge as shown on the [map](#)?

- Yes
- No
- In Part
- Don't Know

Please say why

3. Do you agree that all the activities as described in the order should be prohibited?

- Yes
- No
- In Part
- Don't Know

Please say why

4. Looking at the proposed shaded area on the map for the Public Spaces Protection Order. Do you think this is the right area for the Public Spaces Protection Order?

- Yes
- No
- In Part
- Don't know

Provide more information if applicable

5. The order provides exceptions to the prohibition provided that certain conditions are met and these exceptions are detailed on the order. What do you think about the exceptions?

6. Are there any other comments you would like to make regarding the Public Spaces Protection Order?

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### About You

**The following questions are to help understand how the Public Spaces Protection Order will impact different groups of people. You can leave blank any of the questions that you do not want to answer.**

7. What is your postcode

8. Please tick any of the following that apply to you. Are you responding as;

- A person living within the shaded area on the map
- A local resident living outside the shaded area on the map
- A person working within the shaded area on the map
- Owner/manager of a local business within the shaded area of the map
- A visitor, e.g. tourist, on business, a shopper within the shaded area of the map
- Local Councillor
- Representative of a local community or organisation, or voluntary group (please tell us the name of the group)

Other (please specify)